

FileDescriptions

File name

Description

Advertising.AdvertiserAudiences.csv	Advertisers who have included you in specific interest groups and instructed us to show you advertising on their behalf, based on personal information that you provided them directly or that they obtained from third-party data providers.
Advertising.AdvertiserClicks.csv	Names of advertisers whose ads you clicked on.
Advertising.OptOut.csv	Interest based ads opt-out setting per marketplace. For US marketplace only, also includes the cross-context behavioral ads opt-out setting.
Beneficiaries.csv	This file contains information about the subscription owner and grantee such as the start and end date of subscription, subscription provide (Amazon Prime, Amazon Photos, etc.) whether the subscription is active or inactive, beneficiary role (owner or grantee) and beneficiary type (e.g., customer or device).
Billing and Refunds Data.csv	This file contains billing and refund information for the subscription owned by user, such as subscription and transaction identifier, transaction status (succeeded, cancelled), transaction creation and update dates, amount, charge type (periodic fee), billing address, user billing preference (advance billing), etc.
Billing Schedule Items.csv	This file contains the billing information about the subscribed items such as billing schedule and billing schedule item identifiers, whether the billing schedule type is set to default or other, start and end period associated with the subscription, price and billing interval (# days or # months), and number of items in subscription.
Billing Schedules.csv	This file contains the subscription billing information such as the subscription, billing schedule and subscription plan identifiers, subscription plan start and end date, billing contract interval (# days, # months), plan type (active or consumed), indication whether the plan gifted (Yes, No), who is the Seller of Record (Amazon.com), who is the Merchant (e.g., Music Unlimited).
BookPointsAccounts.csv	Amazon Books offers Points for the purchase of Books. These points can be redeemed for future eBook purchases.
BookPointsTransactionHistory.csv	This file contains the running total of the points earned and redeemed, along with time stamp for the changes.
BuyerSellerMessaging.csv	This file contains messages exchanged between the customer and the seller such as customer email address, customer IP address, customer role (e.g., sender, recipient), message subject, message content, date/time, reference to attachment (if applicable), message type (e.g., email, webform).
Call-Recording.mp3	This file contains call recordings of customer's interactions with customer service agents.
Country of Residence.csv	This file contains the country of residence configured by the customer.
CustomerCommunicationExperience.Preferences.csv	This file contains user preferences for subscription related notifications such as notification type (Deals Notifier, Optout, etc.), notification identifier, notification description (e.g., Deals on "product name"), notification topic (e.g., Deals:waitlist, New Release), notification channel (Push, email), and timestamp.
CustomerCommunicationExperience.PreferencesEmailHistory.csv	This file contains history of the subscription related email notifications such as notification type (e.g., Deals Notifier, Optout, etc.), notification identifier, notification description (e.g., Deals on "product name"), notification topic (Marketing Optout, Purchase Reminder, etc.), notification channel (e.g., email), and timestamp.
Digital.Content.Ownership.json	This file contains information about digital content you own that is associated with your Amazon Music account.
Digital.Content.Ownership.json	This file contains the data related to the digital content rights for all the digital contents borrowed and/or returned by the customer. There are many files because a Right is created each time the customer borrows and returns a book (for example, a Grant right is created when the book is borrowed and a Revoke right when the book is returned).
Digital.Content.Ownership.csv	This file contains an explanation for each of the digital content ownership rights, for all the digital content borrowed and returned by the customer, as mentioned in the JSON files.
GlobalStore.CustomerReviews.csv	This file contains customer reviews you submitted for products purchased through Amazon Global Store, including review text, ratings, review dates, and associated ASINs.

FileDescriptions

Kindle.Devices.ReadingSession.csv	This file contains information about a customer's reading session, such as the device serial number of the device used, identifier of the book (contentid), and duration of the session (totalReadingMillis) on a particular date and time.
Kindle.reading-insights-sessions_with_adjustments.csv	This file contains the start and end date/time and reading duration for a particular ASIN.
Payment Plan Items.csv	This file contains details about the payment plan items such as the plan identifier, whether the plan is active or not, the payment method associated with the plan (credit card) and if there is an Amazon wallet item associated with the plan.
Payment Plans.csv	This file contains information about the payment plans associated with the subscriptions such as the subscription identifier, associated payment plan identifier, effective or start date, termination date if applicable and if the plan is allowed to use gift certificates.
registration.csv	This file contains device registration details such as device serial number, account name, registration date/time, state (for instance, active or inactive), firmware version, and IP address, if available.
Retail.AddressAuthorityService.AddressIDSummary.csv	this file contains summary information about a specific address, such as the address identifier, attribute type (for example, CustomerProvidedResidentialOrCommercial), attribute data (for example, House), and country code.
Retail.Addresses.json	This file contains information about the addresses the customer has created, such as the name (for example, full name of recipient), full address (for example, line1, line2), postal code (for example, zip code), associated phone number, whether the address is active or not, and address creation date. Additionally, this may contain information about the addresses customer has used as their shipping address, where they received a pick-up code when the package was delivered and collected their package at their convenience. Locker addresses are owned by Amazon and not the retail customer using it.
Retail.CustomerServiceEmailsContent.eml	This file contains the contact date and the email messages between the customer and the customer service agent(s).
Retail.Search-Data.Retail.Customer-Engagement.csv	This file contains information about the searches performed by the customer such as the device (for example, desktop, smartphone) and web client (for example, web browser, mobile app), the time of the search, whether it was for all Departments or a particular category, key word used for the search, session and query identifiers, if the customer was a Prime customer, the search query itself, the application used for the search (for example, Prime Video, Amazon Music, Amazon.com), App Version and OS data along with IP address, whether the customer has other Amazon subscriptions (for example, Amazon Fresh, Music), the number of items clicked, added to the cart, and ordered, purchase price, other search data including the number of items borrowed using (for example, Kindle Unlimited/ Prime Reading), if the query was changed (reformulated) or abandoned, store/department visited, etc.
Retail.Search-Data.Retail.Product-Metrics.csv	This file contains the item number of the items clicked, added to the cart, or borrowed by the customer.
Settings.csv	This file contains the customer's Alexa account and device settings.
Subscription Periods.csv	This file has information such as subscription and billing identifiers, period type (contract i.e., subscription benefit length, and billing i.e., frequency of charges), period status (Open or closed), period start and end dates, schedule end date, subscription interval (e.g., # months, # year), charge completion indicator, and order identifier is applicable.
Subscriptions.csv	This file contains information related to the subscription such as the subscription and plan identifiers, subscription/contract start & end date, status, status date, subscription and billing periods, benefit interval, whether auto renew option is set, whether wallet cycling preference enabled (i.e. user has selected more than 1 payment method), whether the subscription has been gifted or not, number of beneficiaries associated with the subscription (e.g., owner & grantees), billing schedule identifier, billing start date, next billing date.
Subscription Status History.csv	This file contains subscription status information such as the subscription identifier, start and end date, status transition reason and status of subscription (active, paused or cancelled).

FileDescriptions

Account Information.csv	This file contains your Amazon Music account information, including account creation date, account status, subscription tier, and marketplace preferences.
Account Preferences.csv	This file contains your Amazon Music account-level preferences, including notification settings, data sharing preferences, and other account configuration options.
Amazon Pay Account.csv	This file contains your Amazon Pay account information.
Cart History.csv	This file contains information related to the customer cart, such as the date, time and ASIN of an item added to your cart, item quantity, whether the item needs to be gift wrapped, whether the item is part of a Prime subscription, and if the one-click buy feature was used.
Delivery Photos.csv	This file contains proof of delivery photos taken when your orders were delivered, including JPEG image files and associated metadata showing delivery locations and timestamps.
Digital Content Orders.csv	This file contains detailed information about digital orders, including order date, ASIN, Title, order identifier, quantity ordered, order fulfillment date, price, seller name (for example, Amazon or Audible), whether it's a gift item, gift messages, billing and shipping address information, monetary transaction details including amounts and taxes paid, promotional discounts, and payment information such as foreign exchange rates and gift card usage.
Digital Returns.csv	This file contains transaction details of digital order returns and refunds, including Delivery packet identifier, order identifier, ASIN, Title, return status, return date, refund amount, condition (for example, unused or not downloaded), quantity, digital item identifier, price amount, tax, information on whether the return was initiated by Amazon or you, whether an email was sent to the customer, and any foreign currency exchange data if applicable.
Followed Artists and Accounts.csv	This file contains information about artists, creators, and others you follow on Amazon Music, including follow dates, notification preferences, and relationship types.
Gift Card Balance.csv	This file contains your current gift card balance by marketplace.
Gift Cards.csv	This file contains information about gift cards associated with your account.
Gift Card Transactions.csv	This file contains your gift card transaction history.
Location Data.csv	This file contains your home region (if provided) and the country, date, and time of your most recent Prime Video connection.
Order History.csv	This file contains information about the retail orders you placed, such as the website used to place the order, order identifier, order date, ASIN, Product name, quantity, price, product condition (New or Used), payment method (for example, credit card issuer name and last 4 digits of credit card), order status (for example, authorized, cancelled, or closed), ship date and option (for example, standard 2-day or next-day), shipping and billing address, carrier name and tracking number, if available, and if applicable, gift message, sender name, and receiver contact details.
Promotional Trailers Viewed.csv	This file contains promotional trailers you watched on Prime Video, including trailer titles, when you viewed them, and how long you watched.
Purchases and Rentals.csv	This file contains content you bought or rented, including titles, order IDs, purchase dates, rental vs. purchase type, video quality, expiration dates, and playback activity.
Reading Progress.csv	This file contains your reading and listening progress for digital content associated with your Amazon Music account, including Whispersync data for audiobooks, playback positions, sync timestamps, cross-device progress, and information about books within a series.
Refund Details.csv	This file contains retail order return and refund information including order and return order identifiers, return creation date, website used for the return, quantity returned, return status (for example, completed or cancelled), return reason, return amount status, direct debit amount if applicable, refund completion date, amount refunded, refund status, and disbursement type (for example, refund or disbursement).
Replacement Orders.csv	This file contains the original order ID and the replacement order ID if a courtesy replacement order was placed.

FileDescriptions

Return Requests.csv	<p>This file contains information about the returns you initiated, such as order and return identifier, return request date, ASIN, Title, return reason (for example, wrong item, not required, etc.) and total quantity returned.</p> <p>This file contains information about order returns including order identifier, date of return, return amount, return reason, resolution (for example, exchange or refund), return tracking information, return receivable details including tracking identifier and initiation date, return receivable creation reason (for example, instant refund or advanced refund), return state, and retrocharge information for returns in progress with resolutions such as advanced refunds or replacement orders.</p>
Returns Status.csv	
Saved Cards.csv	<p>This file contains information about credit and debit cards saved to your Amazon account.</p>
Saved Music.csv	<p>This file contains items saved in your Amazon Music library, including liked songs, saved albums, followed artists, and timestamps showing when you added each item to your library.</p>
Taste Profile.csv	<p>This file contains stats about your viewing habits, including counts of TV shows and movies watched, kids vs. non-kids content, Prime vs. rented/purchased content, watchlist additions, and your home country and language.</p>
Viewing History.csv	<p>This file contains your Prime Video viewing history, including what you watched, when, for how long, and on which devices. It also includes technical details like video quality, connection type, and general location at time of viewing. This covers both your main profile and any Kids profiles.</p>
Watch Events.csv	<p>This file contains a record of videos you watched, including titles, brief descriptions, watch duration, timestamps, and whether you later deleted any items from your watch history.</p>